System Resilience - Health and Social Care Dashboard

Adult Social Care

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
ASC1	Average number of Delayed Transfers of Care which area attributable to social care per 100,000 population (18+)	Berkshire Healthcare NHS Foundation Trust	Monthly			↑	1.5 (July)
		Great Western Hospitals NHS Foundation Trust				↔	0 (July)
		Hampshire Hospitals NHS Foundation Trust				↑	2.7 (July)
		Oxford University Hospitals NHS Trust				↑	0.2 (July)
		Royal Berks NHS Foundation Trust				↑	1.3 (July)
		Total West Berkshire			4	↑	5.7 (July)
ASC2	Proportion of older people (65+) who were still at home 91 days after discharge from hospital to reablement/rehabilitation service	West Berkshire Council Adult Social Care	Quarterly		90%	↑	90% (Q4)
ASC3	Number of assessments completed in last 12 months leading to a provision of a Long term service (excludes Carers)	West Berkshire Council Adult Social Care	Quarterly				Awaiting data See Appendix 1
ASC4	Proportion of clients with Long Term Service receiving a review in the past 12 months	West Berkshire Council Adult Social Care	Quarterly				Awaiting data See Appendix 1

Children's Social Care

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
CSC1	The number of looked after children per 10,000 population	West Berkshire Children's Services	Quarterly		Between 38 and 46 per 10,000	↓	50.2 (Q1)
CSC2	The number of child protection plans per 10,000 population	West Berkshire Children's Services	Quarterly		Between 28 and 34 per 10,000	↓	39.2 (Q1)
CSC3	The number of Section 47 enquiries per 10,000 population	West Berkshire Children's Services	Quarterly		Between 20 and 25 per 10,000.	↓	27.9 (Q1)
CSC4	To maintain a high percentage of (single) assessments being completed within 45 working days	West Berkshire Children's Services	Quarterly		70%	↓	91% (Q1)
CSC5	Looked after children cases which were reviewed within required timescales	West Berkshire Children's Services	Quarterly		99%	↓	98% (Q1)
CSC6	Child Protection cases which were reviewed within required timescales	West Berkshire Children's Services	Quarterly		99%	↑	98% (Q1)

Acute Sector

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
AS1	**4-hour A&E target - total time spent in the A&E Department, % is less than 4 hours** [standard is 95% of patients seen within 4 hours]	Royal Berks NHS Foundation Trust	Monthly		95%	↑	96.9% (July 2014)
		Hampshire Hospitals NHS Foundation Trust				↓	93.8% (July 2014)
		Great Western Hospitals NHS Foundation Trust				↑	97.2% (July 2014)
AS2	Average number of Delayed Transfers of Care (all delays) per 100,000 population (18+)	Berkshire Healthcare NHS Foundation Trust	Monthly			↑	1.5 (July 2014)
		Great Western Hospitals NHS Foundation Trust				↑	0.4 (July 2014)
		Hampshire Hospitals NHS Foundation Trust				↓	3.2 (July 2014)
		Oxford University Hospitals NHS Trust				↑	1.1 (July 2014)
		Royal Berks NHS Foundation Trust				↑	3.8 (July 2014)
		Total West Berkshire		14.7 (2012/2013)		↑	9.9 (July 2014)
AS3	**Ambulance Clinical Quality - Category A 8 Minute Response Time - Red 2** [Category A Red 2 incidents: presenting conditions that maybe life threatening but less time critical than Red1 and receive an emergency responses irrespective of location in 75% of cases]	Berkshire West	Monthly		75%	↓	71.7% (June 2014)
AS4	A&E Attendances	TBC	TBC		TBC		Awaiting data
AS5	Number of non elective admissions	Royal Berks NHS Foundation Trust	Monthly				Awaiting data
		Hampshire Hospitals NHS Foundation Trust					Awaiting data
		Great Western Hospitals NHS Foundation Trust					Awaiting data
AS6	Numbers of 111 calls	Berkshire	Monthly				Awaiting data

Arrow key

↑	Latest data is positive compared to the last quarter
↓	Latest data is negative compared to the last quarter
↔	Latest data is the same as the last quarter

Acute Sector (continued)

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
AS7	Proportion of 111 calls converted to 999						Awaiting data
AS8	Friends and Family test - in - patient score		Monthly				Awaiting data
		Royal Berks NHS Foundation Trust					
		Hampshire Hospitals NHS Foundation Trust					Awaiting data
		Great Western Hospitals NHS Foundation Trust					Awaiting data
AS9		RBFT	Monthly				Awaiting data
		HHFT					Awaiting data
	Friends and Family test - A&E score	GWH					Awaiting data

		Arrow key
↑		Latest data is positive compared to the last quarter
↓		Latest data is negative compared to the last quarter
←→		Latest data is the same as the last quarter

Primary Care

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
PC1	GP referrals to secondary Care	CCG level	Quarterly		TBC		Awaiting data
PC2	Friends and Family Test	TBC			TBC		Data not yet available
PC3	Access metric to be defined	TBC	TBC		TBC		Data not yet available

Community Services

Ref.	Indicator	Basis	Frequency	2014/15 Benchmark	2014/15 Target	Positive or negative trend (see key)	Latest data
CS1	Mental Health - Crisis response % of responses witih 4 hours	Berkshire West	quarterly from Q2		85% Q2, 90% Q3 and 95% Q4		Not yet provided
CS2	Average number of Delayed Transfers of Care (all delays)	Berkshire Healthcare Trust	monthly		no target		Awaiting data
CS3	Rapid access to Community Services: 2 hour crisis reponse by Community Nursing and Rapid Response	Berkshire West	quarterly from Q2		90%		Not yet provided

Appendices

Appendix 1 - Indicator/Target Narrative